Future Tourism of Northeast Asia -Focusing on the Case of Korea-

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Hanatour Service Inc.



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Company Introduction



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Company Introduction OVERVIEW





COMPANY PROFILE

Date of establishment November, 1993

CEO, Chairman Sang Hwan, Park

CEO, President Jin Kook, Kim

Total number of employees 2,627 (Dec. 2017)

Paid-in capital KRW 5.8 bn (Dec. 2017)

Outstanding Shares 11,616,185 (Dec. 2017)

Networks Domestic : 24 Overseas : 18

Company Introduction

MAIN BUSINESS





Global No.1 Culture & Tourism Distribution Group

OUTBOUND

HanaPack

Hana Free

GRAND TOUR

INBOUND

LAND OPERATOR

ManaTour ITC

HOTEL

E CENTER MARK Tmark City Hotel

Tmark Hotel Tmark Grand **DFS**

SM DUTYFREE

SM DUTYFREE

SM DUTYFREE

GLOBAL BIZ

ENTERTAINMENT

Global Network

HANA Global

VISA CENTER

(HVI) HanaTicket

Company Introduction

OVERSEAS NETWORKS



12 Overseas Subsidiaries in 9 Countries

01. HANATOUR USA INC

02. HANATOUR CHINA

03. HANATOUR HONGKONG CO., LTD.

04. HANATOUR TAIWAN SERVICE INC.

05. HANATOUR JAPAN Co., LTD

07. HANATOUR PTE. LTD _ Singapore

08. HANATOUR EUROPE LTD _ London

09. HANATOUR PTY LTD _ Australia

10. BEIJING HANA INFORMATION TECHNOLOGY CO.,LTD

11. BEIJING YITU INTERNATIONAL TRAVEL SERVICE CO.,LTD

06. HANATOUR SERVICE (M)SDN.BHD Malaysia12. HANATOUR EU GmbH Germany

49 Global Networks in Total

Los Angeles, Las Vegas, Hawaii, New York

02. China

Beijing, Shanghai, Qingdao, Xian, Zhangjiajie

Taiwan, Hong Kong, Bangkok, Phuket, Manila, Cebu, Bail, Hochiminh Hanoi, Kota Kinabalu, Singapore

04. Japan

Tokyo, Hokkaido, Kyushu, Osaka, Okinawa

05. South Pacific

Guam, Saipan, Auckland, Sydney, Palau

06. Europe

- London

Tourism in Korea

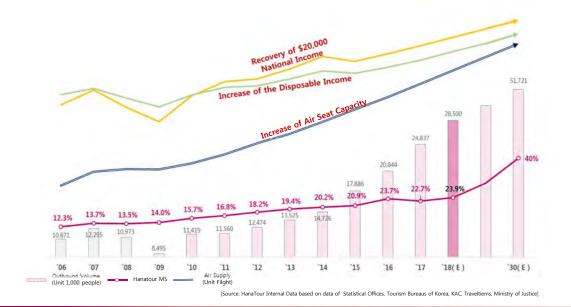


Tourism in Korea

Outbound Business

H HanaTour

MARKET ENVIRONMENT & GROWTH



"Increasing Air Supply"
• Air Supply : Over 1 Million flight
• 2015-2020 Estimated CAGR : 6.6%

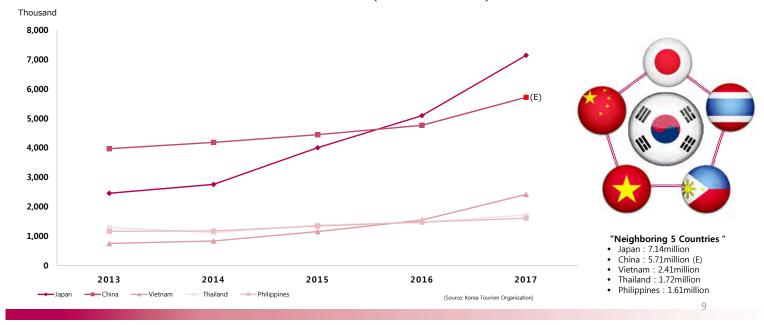
"Korea Outbound Market" Population: 52 Million Expecting over 57% departure rate in 2018

Tourism in Korea

Outbound Business



TOP 5 DESTINATIONS (2013-2017)

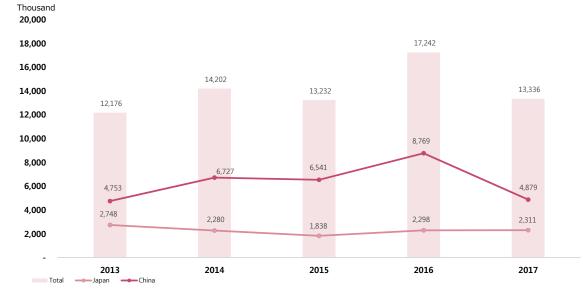


Tourism in Korea

Inbound Business



INBOUND TRAVELERS





"MERS"

 In 2015, Middle East Respiratory Syndrome caused decreasing world travel demands.



"THAAD

 In 2017, Terminal High Altitude Area Defense caused decreasing Chinese travel demands.

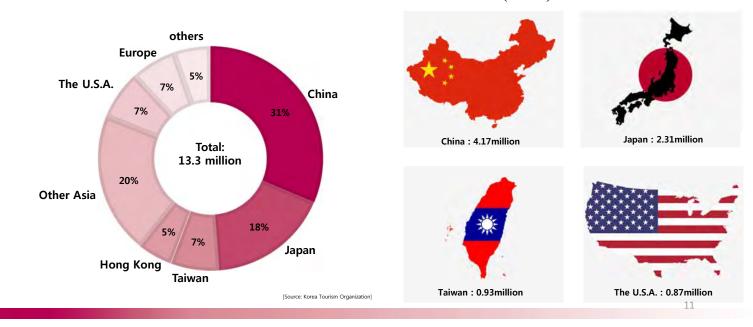
[Source: Korea Tourism Organization]

Tourism in Korea

Inbound Business



COUNTRY/AREA OF INBOUND TRAVELERS (2017)



The Activation Plan of Tourism in Northeast Asia



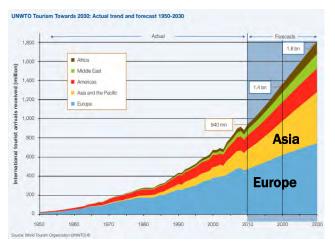
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Case of Europe



Comparison Of Tourism Activation In The Region



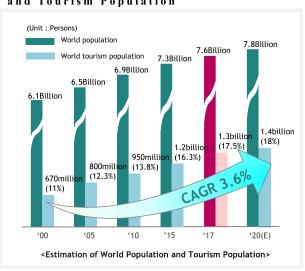


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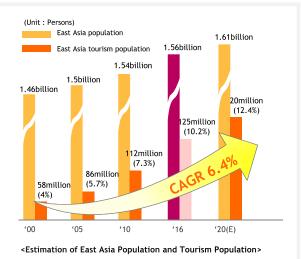
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₩ HanaTour

Growth of World Population and Tourism Population



Growth of East Asia Tourism Population



- < Source : 2016 World Population Data Sheet, www.worldpopdata.org</p>
 < Source : WTTC, Travel & Tourism Economic Impact 2016 world >
- < Source : www.tourism.jp/en/tourism-database/stats/outbound/ >
- < Source: IMF 2012, UNWTO, Annual Report 2012 >

* CAGR: 2001-2020

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Crisis of Tourism





Natural Disasters



O Political Issues



Decrease in tourism demand



O Social Issues



O Economic Issues

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The Activation Plan of Tourism in Northeast Asia Strategy



Japan departure tax: International visitors to pay 1000 yen fee



SHARE Leaving Japan will get a little more expensive for travellers starting

Japan's National Tax Agency Ministry in Finance on Monday instituted the "International Tourist Tax" on most international travellers leaving Japan. It is widely known as the "sayonara tax."







Cut down VAT or Consumption Tax on Tourism Facilities

The Activation Plan of Tourism in Northeast Asia Strategy











Strengthen Joint Marketing at the Private level

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The Activation Plan of Tourism in Northeast Asia **Strategy**







Promote Regional Integrated Marketing

THANK YOU Q & A